

Terms and Conditions (GTC)

1. Conclusion of tourist travel contract

Your booking (online, in writing, orally, by telephone) is a binding offer to conclude a travel contract involving the payment conditions referred to under 2. You also book for all participants who are listed in the booking form. The booking is binding once we have confirmed it in writing.

2. Payment

Upon receipt of the written confirmation, please pay as follows:

- a) 10% deposit within 10 days
- b) the final payment at least 14 days before arrival.

3. Services

The information on the homepage of landlord are binding for the scope of the contractual services. Minor agreements require written confirmation by the landlord. Prices include VAT.

4. Cancellation by the guest

The accomodation contract can be resolved at any time by the guest. But he is obligated to pay following compensation for this:

- up to 8 weeks before departure: 1 % of total price
- up to 30 days before departure: 5 % of total price
- 29 - 22 days before departure: 15 % of total price
- 21 - 15 days before departure: 25 % of total price
- 14 - 7 days before departure: 50 % of total price
- from day 6 prior to departure: 75 % of total price

5. Rebooking

When a booking has been already confirmed we calculate € 15.00 rebooking fee.

6. Termination of the contract due to exceptional circumstances

If the tour is much more difficult, jeopardized or impaired due to force majeure, it may terminate the contract both the customer and the landlord. In case of cancellation due to force majeure after the start of the event, we calculate partially or not at all the unused parts of the program.

7. General

The correction of typographical errors and calculation errors are reserved.

We wish you a pleasant journey and a nice holiday.

For any questions and further information we are happy to assist you.